

# **VOLVO**

Volvo Car South Africa

To Whom It May Concern:

25 August 2003

## **INSIDE TRACK**

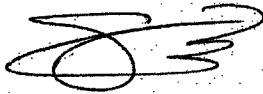
This letter serves as a recommendation for Inside Track and the incentive trip that they arranged for our dealer network to Australia during April 2003.

The whole experience was very enjoyable and the level of professionalism shown by Inside Track was outstanding.

The whole trip was an outstanding success from the invitations, teaser gifts, travel arrangements and visa requirements right through to the actual trip. I have been on numerous trips arranged by various operators and never has everything gone so well. Our guests continuously praised the choice of hotels, leisure activities and restaurants. Any issues that did arise were promptly and professionally resolved with very little input from the hosts.

It was as many guests commented the best and most well planned trip they have ever attended.

Yours sincerely



Jacques Brent

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