

Friday, June 18, 2004

Dear Tracey-Lee and Cheryl-Ann

On behalf of Bruce and myself, I would like to congratulate and thank you for organising and hosting our recent tour of Spain.

The communication sent out before the trip was excellent, especially the letter to our kids! The organisation before and during our trip was phenomenal. The attention to detail was exceptional. And being "looked after" by the two of you was a real luxury. You are both so happy and cheerful and attentive and extremely professional.

You dealt with the entire event organisation (and stresses – of which I am sure there were lots ) behind the scenes so that we were wined and dined and spoilt and treated without a care in the world.

I will certainly congratulate Volvo Car SA for their excellent choice of event organisers!

We look forward to hopefully being on another wonderful trip with you next year!!

Many thanks and kind regards

Liesl Allen